

GRI - REPORTING STANDARDS INDEX

We use a range of reporting frameworks to ensure we are following good reporting practices that cover the topics of most interest to all stakeholders, whilst also offering easy comparison to other companies.

This index lists the topics and disclosures we publish and their location in our public reports. This document references Global Reporting Initiative (GRI) standards, alongside other metrics such as; UN Sustainable Development Goals (SDG), Carbon Disclosure Project (CDP), Climate Related Financial Disclosures (CFD) and Sustainability Accounts Standard Board (SASB).

Our 2023 ESG Impact Report is our third annual publication of the progress we have made towards our Net Zero target date of 2040, this edition specifically covers our progress in 2023. At the time of publication, we are submitting our request to join the United Nations Global Compact given that we are already committed to its ten principles in the fields of human rights, labour, environment and anti-corruption.

The tables within this document list where our disclosures for each area can be found in our public reporting documents.

We have also indicated where our commitments, progress and focus are supporting particular SDGs. For more information, please see pages 12-13 of our ESG Impact Report 2023.

Notes

The 2023 ARA & ESG Impact reports are public documents published on our

corporate website :- https://www.hsshiregroup.com/sustainability/reports/

All hyper-links referenced in this document are all public documents

Declarations have been made in this report to clarify our company position or polices in 2023

This document was published June 2024 – All data refers to full year 2023

CONTENTS

Subject	GRI Ref.	Standard Name	Page
General Disclosures	GRI2	General Disclosures	4-5
Material Topics	GRI3	Material Topics	6
Economic performance	201	Economic Performance	6
	202	Market Presence	6
	203	Indirect Economic Impacts	6
	205	Anti-Corruption	7
	207	Tax	7
Enviromental	302	Energy	8
	304	Biodiversity	8
	305	Emissions	8-9
	306	Waste	9
	308	Supplier Environmental Assessment	9
Social Performance	401	Employment	10
	403	Occupational Health and Safety	10-11
	404	Training and Education	11
	405	Diversity and Equal Opportunity	11
	406	Non-Discrimination	11
	408	Child Labour	11
	414	Supplier Social Assessment	12
	415	Public Policy	12
	416	Customer H&S	12
	417	Marketing and Labelling	12
	418	Customer Privacy	12
Other	n/a	Additional Non-GRI Indicators	12

	Number	Disclosure	UN SDGs (Bold Core)	UN Global Compact Principles	Where to find it (where other documents are referenced <u>underlined)</u>		Where to find it (where other documents are referenced <u>underlined)</u>	
					2023 ESG Impact Report	Page	2023 Annual Report	Page
2212	2-1	Organisational details			About HSS, This Report, Year, Scope,	2-3	About Us & Highlights	1
GRI 2: General Disclosures					Alignment	6-9	Business At A Glance	2
Disclosures					How we deliver Value			
	2-2	Entities included in the			About HSS - Scope	2	-	
		organization's sustainability reporting						
General	2-3	Reporting period,			Reporting Year (2023)	2	Consolidated Income Statement	80
Disclosures		frequency & contact point			Publication June 2024	Declaration		
					Contact ESG@HSS.com	Declaration		
	2-4	Restatements of			There are no restatements	Declaration	There are no restatements	Declaration
		information						
	2-5	External Assurance			Our Responsible ESG Strategy	17	Auditors Responsibilities	77
	2-6	Activities, value chain &			About HSS	3	About Us, Our Purpose, Our Technology	1
		other business relationships			How We Deliver Value to Materiality &	6-17	Our Market	6-7
					Stakeholder - Materiality & Stakeholder	14-15	Business Model to Our Strategy At A Glance	15-16
					Engagement		Strategy In Action	17-19
	2-7	Employees			SOCIAL SECTON - People to Community		CFD - Social	36
					Engagement	50-69		
					CFD - Social	102-103		
	2-8	Workers who are not employees			Merchant Locations	46-47	Strategy In Action	17
	2-9	Governance structure & composition			GOVERNANCE - Board to KBA Report	70-109	Governance	53-79
	2-10	Nomination & selection of			Board of Directors	72-73	Governance Framework	56-59
		the highest governance			Risk Management Framework	74	Nomination Committee Report	60
		body			CFD Governance	82-89		
	2-11	Chair of the highest governance body			Board of Directors	72-73	Board Of Directors to Corporate Governance	54-55
	2-12	Role of the highest governance body in overseeing the mgt of impacts			Board of Directors - committee oversight	72-73	Corporate Governance	55 - 56
	2-13	Delegation of responsibility for managing impacts			Board of Directors - committee oversight	72-73	Leadership to Governance Framework Overview of Boards Work	55-56 59
	2-14	Role of the highest			Board of Directors	72-73	Governance Framework	56
		governance body in			Risk Management Framework	74	Risk Management - ESG Risk	46
		sust ainability reporting			CFD Governance	82-89	Principle Risks & Uncertainties - 11 ESG	52
		, , , , , ,					Boards Approach, Duties to Stakeholder	
							Engagement	42-43
	2-15	Conflicts of interest			-		Corporate Governance - Conflicts of Interest	57
	2-16	Communication			Risk Mgt Process For Climate Change	86-106	Risk Management	46-52
		of critical concerns					Risk Mgt Process For Climate Change	28-36
	2-17	Collective knowledge of the			Board of Directors		Chairmans Introduction to Governance to Board	53-54
		highest governance			Risk Management Framework		Of Directors	
		body			CFD Governance			

	Number	Disclosure	UN SDGs (Bold Core)	UN Global Compact Principles	Where to find it (where other documents are referenced underlined)		Where to find it (where other documents are referenced underlined)	
	Nonibei	Disclosure	(Boid Core)	Tilliciples	2023 ESG Impact Report	Page	2023 Annual Report	Page
GRI 2: General	2-18	Evaluation of the			-	· ugo	Corporate Governance - Evaluation	58
Disclosures		performance of the highest					Corporate Governance	59
(Cont.)		governance body					Nomination Committee Report	60
	2-19	Remuneration			-		Health & Wellbeing	24
		policies					Governance Framework - Remuneration	56
							Committee	65-67
							Directors Remuneration Report	91
							Defined Contribution Pension Schemes	
	2-20	Process to determine			-		Directors Remuneration Report	65-67
		remuneration						
	2-21	Annual total compensation			Gender Pay Gap & ED&I	67	Remuneration Report - Colleague Engagement &	
		ratio					Wellbeing	65
							Remuneration Report	66
	2-22	Statement on sustainable			Message from Our CEO	4-5	Chairmans Statement - Column Two	10
		development strategy			ESG Commitments & Targets	12-13	CEO Statement - ESG Roadmap	12
					Tackling Climate Change to Net Zero Timeline	22-27	Our Strategy At A Glance	16
					Sustainability Commitments to Disclosures	78-79	Stainability Commitments Targets to Our People	20-24
	2-23	Policy			New supplier Selection, Suppliers ESG Maturity,		HSS Code of Ethics	Link
	2 20	commitments			Tiering System	40	Supplier Code of Ethics & Conduct Policy	Link
					Business Ethics	75-76		
					Why It Matters & Ambition	75-76		
	2-24	Embedding policy			Message from Our CEO	4-5	CEO Statement - ESG Roadmap	12
	2-24	commitments			Climate Related Disclosures	82-83	Strategy At A Glance	16
		Commitments			Governance - Training M&atory, St&ards,	102-103	Zero Waste to L&fill & Supplier Sustainability Rating	10
					Compliance	102 100	Risk Mgt Process For Climate Change	22
					Compliance		Governance - Training M&atory, St&ards,	28
							Compliance	20
								36
	2-25	Processes to remediate			Business Ethics	74-75	HSS Code Of Ethics	Link
		negative impacts					Annual Modern Slavery St at ement - Group	Link
	2-26	Mechanisms for seeking	16	10	Business Ethics Whistle Blowing & Risk Mgt		HSS Whistle Blowing Policy	Link
		advice & raising			Training	74-75	HSS Code of Ethics	Link
		concerns			_			
	2-27	Compliance with laws &			Business Ethics - SV-PS-510a.2 - Zero in 2023	108-109	Zero qty & Zero £ Gap value of fines or instantaces	Declaration
	Z-Z/	regulations			DOSITIOS - 3 V -1 3-3 TOG, Z - 2010 II 1 2020	100-107	of non-compliance with laws during 2023	Decidiation
		regolations					reporting period	
	2-28	Membership			Our Sustainability Journey - Accreditations	10-11	-	
		associations			HAE			
	2-29	Approach to stakeholder			Materiality & Stakeholder Engagement to	14-15	CFD- ESG Committee	26
		engagement			Materiality Results & Materiality Issues Table	106		
	2-30	Collective		3	We consider this commercially sensitive		We consider this commercially sensitive	
		bargaining agreements			information & do not publish, but is offered in		information & do not publish, but is offered in	
					ratings audits		ratings audits	

			UN SDGs	UN Global Compact	Where to find it (where other documents are referenced underlined)		Where to find it (where other documents are referenced underlined)	
	Number	Disclosure	(Bold Core)	Principles	2023 ESG Impact Report	Page	2023 Annual Report	Dago
GRI 2: General Disclosures (Cont.) Material Topics	3-1	Process to determine material topics	12		Stakeholder Engagement to Materiality Results Planned Improvements 2024 Risk Mgt Process for Climate Change Materiality Issues Table	14-15 81 86-93 106	Market Drivers Chairmans Statement - Our Board - Stakeholders Planned Improvements 2024	7 10 25
	3-2	List of material topics	12		Stakeholder Engagement to Materiality Results Planned Improvements 2024 Risk Mgt Process for Climate Change Materiality Issues Table	14-15 81 86-93 106	-	
201: Economic performance	201 GRI 3	Management of Material Topics	8		About HSS - Revenue	2-3	Highlights - Financial Our Market Business Model Consolidated Income Statement	1 2 15 80-134
Economic performance	201-1	Direct economic value generated & distributed	8		About HSS - Revenue	2-3		
	201-2	Financial implications & other risks & opportunities due to climate change	8, 13		Climate Related Financial Disclosures Max Financial Impact Column	78-105 97 & 97	Climate Related Financial Disclosures to Metrics Max Financial Impact Column	25 - 37 32 - 33
	201-3	Defined benefit plan obligations	8, 13		-		Consolidated Financial Statements - j) Pension Schemes	91
	201-4	Financial assistance received from government	8, 10		n/a		n/a	
Market presence	202-1	Ratios of st&ard entry level wage by gender compared to local minimum wage	8, 11, 17		We consider this commercially sensitive information & do not publish, but is offered in ratings audits Gender Pay Gap	56-57	We consider this commercially sensitive information & do not publish, but is offered in ratings audits Metrics vs Near Term Targets - ED& Reporting Remuneration Report - FY23 Salary Increase Independent Auditors Report - Laws & Regulations	37 65 78
	202-2	Proportion of senior management hired from the local community	8, 11, 17		Demographic ED&I Data - Diverse Recruitment Practices Board Composition & Appointments to Board	58-59 72-78	-	
Indirect economic impacts	203-1	Infrastructure investments & services supported	8, 11, 17		Community Engagement Metrics & Targets by SDG	66-67 104-105	Our People - Charites & Communities Our Communities We live & Work In	24 37
	203-2	Significant indirect economic impacts	8		Community Engagement Metrics & Targets by SDG	66-67 104-105	Our People - Charites & Communities Our Communities We live & Work In	24 37

	Number	Disclosure	UN SDGs (Bold Core)	UN Global Compact Principles	Where to find it (where other documents are referenced underlined)		Where to find it (where other documents are referenced underlined)	
201: Economic performance (Cont.)		Management Approach	16	10	2023 ESG Impact Report Business Ethics - Assurance & Fraud Investigation Teams, Risks Management Training & Colleague Risks Training Code of Ethics	Page 74-75 Link	2023 Annual Report Risk Management to Key Risk 11 ESG ending Chairmans Introduction to Governance - Legislative Matters & Training for Colleagues	Page 46 - 52 53
	205-1	Operations assessed for risks related to Corruption	16	10	Business Ethics - Assurance & Fraud Investigation Teams, Risks Management Training & Colleague Risks Training Code of Ethics	74-75 Link	Risk Management to Key Risk 11 ESG ending Chairmans Introduction to Governance - Legislative Matters & Training for Colleagues	46 - 52 53
	205-2	Communication & training about anti- corruption policies & procedures	16	10	Business Ethics - Assurance & Fraud Investigation Teams, Risks Management Training & Colleague Risks Training Code of Ethics	74-75 Link	Risk Management Training-Listed on Page 76 of the Impact Report is M&atory for All Colleagues in Group the Ratios Listed are of a Total % of HC	Declaration
	205-3	Confirmed incidents of corruption & actions taken	16	10	Governance - Total reported incidents SV-PS-510a.2 - HSS Disclosure	103 108-109	During 2023 there we no incidents of corruption either reported or confirmed. No colleagues were dismissed or disciplined for corruption. No business partner contracts were suspended, terminated or not reviewed due to violations related to corruption. No legal cases were brought against the HSS group of companies for the reporting period of 2023.	Declaration
Tax	207 GRI 103	Management of Material Topics 2022	16		-		Tax Strategy - Our Policy	Link
	207-1	Approach to tax Tax governance, control, & risk management			-		Tax Strategy - Our Policy Tax Strategy - Our Policy Principle Risks - 9.Legal & Regulatory Requirements Notes - Accounting Policies - i) Income Tax Independent Auditors Report - Our Procedures	Link Link 51 78
	207-3	Stakeholder engagement & management of concerns related to tax			-		Tax Strategy - Our Policy Independent Auditors Report - Overview, Scope, Independent Auditors Report - Our Procedures	Link 73 - 78

	Number	Disclosure	UN SDGs (Bold Core)	UN Global Compact Principles	Where to find it (where other documents are referenced <u>underlined)</u>		Where to find it (where other documents are referenced <u>underlined)</u>	
					2023 ESG Impact Report	Page	2023 Annual Report	Page
301:	302	Management of	7, 12, 13	8	SDG's - 6 Core SDG's - Goal 7,12 & 13	12-13	Market Drivers	7
Environmental	GRI 3-3	Material Topics			Our Responsible ESG Strategy	16-17	Chairmans Statement - Our Board	10
performance		·			Governance, Board Leadership, Committees,			
					Mgt Level Oversight, Embedding ESG			
					Governance & ESG-C	82-85		
Energy	302-1	Energy consumption within	7 , 8 , 11, 12 ,	8	Carbon Footprint Assessment	22-23	-	
		the organisation	13		Reducing Energy Emissions	32-33		
					Waste Mgt - Table Disposal Type - Total Waste	35		
					to Energy Energy Consumption	100-101		
	302-2	Energy consumption	7, 8, 12, 13	8	Carbon Footprint Assessment - Scope 3	22-23	-	
		outside of the organisation			Engaging With Our Supply Chain & Partners	40-41		
	000.0	5 1 1	7 0 10 10			00.00		
	302-3	Energy intensity	7, 8, 12, 13	8	Carbon Footprint Assessment - Scope 1 & 2	22-23	-	
					Carbon Reduction Plan to Net Zero Timeline	24-27		
	000 4				Reducing Energy Emissions	32-33		
	302-4	Reduction of energy	7, 8, 11, 12,	8, 9	Carbon Footprint Assessment - Scope 1 & 2	22-23	-	
		consumption	13		Carbon Reduction Plan to Net Zero Timeline	24-27		
					Reducing Energy Emissions	32-33		
					Satalia	30-31		
	200 F	Dody otions in approv	7, 8, 12, 13	0	Technology-Enabled Decarbonisation	42-45 16-17		
	302-5	Reductions in energy	7, 8, 12, 13	8	Our Responsible ESG Strategy	16-17	-	
		requirements of products &			Sourcing & Increasing Access to Stainable	20.20		
		services			Products To should be sufficient to should be a sufficient to should be suffi	38-39		
Riodiy orsity	304	Management of Material	11,15		Technology-Enabled Decarbonisation	42-45 107	Sustainability - Environment - HSS Sites KBA Report	22
Biodiv ersit y	GRI3-3		11,13		HSS Sites, Key Bio-Diverse Area (KBA) Report KBA Report	Link	KBA Report	Link
		Topics						
	304-1	Significant impacts of	11,15		HSS Sites, Key Bio-Diverse Area (KBA) Report	107	Sustainability - Environment - HSS Sites KBA Report	22
		activities, products & services						
	304-2	Management of Material	11,15		HSS Sites, Key Bio-Diverse Area (KBA) Report	107	Sustainability - Environment - HSS Sites KBA Report	22
		Topics						
Emissions	305	Management of Material	7, 13	8	Our Responsible ESG Strategy - SBT	17	Market Drivers - Net Zero	7
	GRI 3-3	Topics			Governance, Board Leadership, Committees,		Oversight, Embedding ESG Governance & ESG-C	26
					Mgt Level Oversight, Embedding ESG	82-85	Definitions - Net Zero	137
					Governance & ESG-C	82-83		
	305-1	Direct (Scope 1) GHG	7, 13	8	Carbon Footprint Assessment - (Scope 1)	22-23	-	
		emissions			Carbon Reduction Plan to Net Zero Timeline	24-27		
					Reducing Transport Emissions to SATALIA	28-31		
					Reducing Energy Emissions	32-33		
					CFD - GHG Emissions & Energy Consumption	100-101		
					CFD - Metrics- GHG Reduction	104-105		
	305-2	Energy indirect	7, 13	8	Carbon Footprint Assessment - (Scope 2)	22-23	-	
		(Scope 2) GHG emissions			Carbon Reduction Plan to Net Zero Timeline	24-27		
					Reducing Energy Emissions	32-33		
					CFD - GHG Emissions & Energy Consumption	100-101		
					CFD - Metrics- GHG Reduction	104-105		

	Number	Disclosure	UN SDGs (Bold Core)	UN Global Compact Principles	Where to find it (where other documents are referenced <u>underlined)</u>		Where to find it (where other documents are referenced <u>underlined)</u>	
			(,		2023 ESG Impact Report	Page	2023 Annual Report	Page
301: Environmental performance	305-3	Other indirect (Scope 3) GHG emissions	7, 13	8	Carbon Footprint Assessment - (Scope 3) Carbon Reduction Plan to Net Zero Timeline	22-23 24-27	-	luge
(Cont.)					Waste Management to Tech-Enabled Decarbonisation CFD - GHG Emissions & Waste	34-43 100-101		
					CFD - Metrics- GHG Reduction	104-105		
Emissions	305-4	GHG emissions intensity	7, 13	8	CFD GHG Intensity	100-101	-	
	305-5	Reduction of GHG emissions	7, 13	8, 9	Our Business Model is Inherently Sustainable CFD - GHG Emissions CFD - Metrics- GHG Reduction	8-9 100-101 104-105	-	
	306	Management of	8, 12	8	Our Business Model is Inherently Sustainable	8-9	CEO Statement - ESG Roadmap	12
	GRI 3-3	Material Topics			Timeline to Net Zero	26-27	Sustainability Commitments - Environment - Our	20
		·			Waste Management	34-37	Targets	22
					CFD - Waste	100-101	Sustainability - Zero Waste to L&fill	35
					CFD - Metrics- GHG Reduction	104-105	CFD - Metrics - Waste	
Waste	306-2	Management of significant	8, 12, 15	8	Our Business Model is Inherently Sustainable	8-9	-	
		waste-related impacts			Timeline to Net Zero	26-27		
					Waste Management	34-37		
					CFD - Waste	100-101		
	0010		0.40.15		CFD - Metrics- GHG Reduction	104-105		
	306-3	Waste generated	8, 12, 15	8	Our Business Model is Inherently Sustainable	8-9	-	
					Timeline to Net Zero	26-27 34-37		
					Waste Management CFD - Waste	100-101		
	306-4	Waste diverted from disposal	8 12 15	8	Our Business Model is Inherently Sustainable	8-9	-	
	300-4	waste diverted from disposal	6, 12, 15	0	Timeline to Net Zero	26-27		
					Waste Management	34-37		
					CFD - Waste	100-101		
	306-5	Waste directed to disposal	8, 12, 15	8	Our Business Model is Inherently Sustainable	8-9	-	
		·			Engaging With Our Supply Chain Partners	40-41		
Supplier	308	Management of Material	12	8	Why it Maters & Ambition	39	Business At A Glance - Sustainability	3
Environmental Assessment	GRI 3-3	Topics			Sourcing & Increasing Access to Sustainable Products	38-39	CEO Statement - 2. Exp& Buyer & Seller Network	13
					New Supplier Selection, Engaging with our	40-41		
					Technology-Enabled Decarbonisation	42-43		
	308-1	New suppliers that were screened using	12	8	Engaging With Our Supply Chain & Partners - New Supplier Selection, Engaging with our		Sustainability - Supplier Sustainability Rating	22
		environment al criteria			suppliers, Advancing Our Suppliers ESG	40.41		
					Maturity, Tiering, Risk Mgt	40-41 102-103		
	308-2	Negative environmental	12	8, 9	CFD - Metrics - Governance - Supplier Audits Engaging With Our Supply Chain & Partners -	102-103	Sustainability - Supplier Sustainability Rating	22
	300-2	impacts in the supply chain & actions taken		0, 7	New Supplier Selection, Engaging with our suppliers, Advancing Our Suppliers ESG	40.41	3031 GITTAD III Y - 300 PIRO 3031 GITTAD III Y KUTTI II	22
					Maturity, Tiering, Risk Mgt CFD - Metrics - Governance - Supplier Audits	40-41 102-103		
					CLD - Metrics - Governance - Supplier Addits	102-103		

	Number	Disclosure	UN SDGs (Bold Core)	UN Global Compact Principles	Where to find it (where other documents are referenced <u>underlined)</u>		Where to find it (where other documents are referenced <u>underlined)</u>	
					2023 ESG Impact Report	Page	2023 Annual Report	Page
400: Social Performance Employment	401 GRI 3-3	Management of Material Topics	8		New Hire & turnover rates we consider this commercially sensitive information & do not publish. However it is shared on a confidential	l	-	rago
Linployinem					basis in ratings audits All Colleagues are Intitled to Parental Leave	Declaration		
Occupational Health and Safety	403 GRI 3-3	Management of Material Topics	3, 8		Vision, Values & Purpose - Make It Safe Colleague Health & Wellbeing Workforce Health & Safety Learning & Development	6 60-61 62-63 64-65	Business At A Glance - Sustainability Market Drivers - Health & Safety Chairmans Statement - Our Strategic Progress CEO Statement - Lead with ESG Sustainability Commitments & Targets - Social Our People - Health & Safety CFD - Metrics - Social CFD - Metrics vs Targets - Our Colleagues	3 7 9 13 20 23 36 37
	403-1	Health & Safety Mgt system	3, 8		Sustainability Journey - Accreditations - 45001 Workforce Health & Safety	11 62-63	Business Model - Fulfilment Model - H&S Systems ISO45001 - Mgt System Cert	15 Link
	403-2	Health & Safety Risk & Hazard Assessment	3, 8		CEO Message - Serious Accident Rates & Values Workforce Health & Safety CFD - Metrics - Our Colleagues - H&S	4-5 62-63 104-105	CFD - Social - RIDDORS & Safety Observations	36
	403-3	Health & Safety Risks	3, 8		Workforce Health & Safety	62-63	Our People - Health & Safety Stakeholder Engagement - Colleagues - How We Engauged Risk Mgt - Identification & Assessment to Key Risk 10.Saftey	23 44 46-52
	403-4	Health & Safety Stakeholder Consultation	3, 8		Stakeholder Engagement - Colleagues, Engage, Requirements, Priorities	14	Our People - Health & Safety Stakeholder Engagement - Colleagues - How We Engauge	23 44
	403-5	Training on Health & Safety	3, 8		Workforce Health & Safety Risk Management & Risk Mgt Training, Colleague Induction, Secure It, Fire Safety, Manual H&ling	62 74-75	Market Drivers - H&S Legislation Colleague Development CFD - Metrics - Social - Training Hours, Courses Delivered & Governance - M&atory St&ards % courses to date	7 23 36
	403-6	Promotion of worker health	3, 8		Colleague Health & Wellbeing Workforce Health & Safety	60-61 62-63	Our People Stakeholder Engagement - Colleagues - How We Engauged Risk Mgt - Identification & Assessment to Key Risk 10.Saftey	23-24 44 46-52
	403-7	Prevention & mitigation of Health & Safety Impacts	3, 8		Colleague Health & Wellbeing Workforce Health & Safety	60-61 62-63	Our People Stakeholder Engagement - Colleagues - How We Engauged Risk Mgt - Identification & Assessment to Key Risk 10.Saftey	23-24 44 46-52
	403-8	% of Workforce covered by Health & Safety Mgt Systems			All Colleagues are Covered by Health & Safety Mgt System ISO 45001 - Accreditations Held	Declaration	All Colleagues are Covered by Health & Safety Mgt System	Declaration

	Number	Disclosure	UN SDGs (Bold Core)	UN Global Compact Principles	Where to find it (where other documents are referenced <u>underlined)</u>		Where to find it (where other documents are referenced underlined)	
			(Doid Gold)		2023 ESG Impact Report	Page	2023 Annual Report	Page
400: Social	403-9	Work-related	3, 8		Colleague Health & Wellbeing	60-61	Highlights - Non-Financial	ruge 1
Performance	100 /	injuries	-, -		Workforce Health & Safety	62-63	KPI's Health & Safety (Riddors)	5
(Cont.) (Cont.)		,61.66			CFD - Frequency/Rate, Riddors, Safety	02 00	Chairmans Statement ESG	9
					Observations	101-102	Sustainability Commitments & Targets - Social	20
					Our Colleagues - Health & Safety	104-105	CGD - Metrics vs Targets - Our Colleagues - H&S	37
Training and	404	Management of Material	4.8		Our People Strategy	54-55	Our People	23
education		Topics			Learning & Development	64-65	· ·	
Training &	404-1	Average hours of training per	4, 8		CFD - Social - Training Courses, Hours,	101-102	Our People - Colleague Development	23
education		year per employee			Hours/Colleague		CFD-Metrics - Social - Training, Courses, Hours p-HC	36
	404-2	Programs for upgrading	4, 8		Our People Strategy	54-55	Stainability - Our People - Health & Wellbeing	24
	404-2	employee skills & transition	٦, ٥		Learning & Development	64-65	Stantability - Out reopic - Health & Wellbeing	24
		assistance programs			Case Study	68-69		
		assistance programs			Our Colleagues - Apprenticeships	104-105		
	404-3	Percentage of employees	4, 8		CFD - Social Performance - MyPerformance	102-103		
	404-3	receiving regular reviews	4, 0		reviews of total HC completed	102-103		
Diversity and	405	Management of	5, 8 , 10	6	SDG's - Alianment - 6 Core SDG's - Goal 8	12-13	CEO Statement - How Have You Kept Colleagues	14
Equal	GRI 3-3	Material Topics	3, 0 , 10	O	Our Equality, Diversity & Inclusion Strategy	56-57	Engauged	20
Opportunity	OKI 0 0	War chair ropies			Materiality Results - People	16	Sustainability Commitments & Targets - Social	24
Орропоппу					ESG Commitments & Targets - Social	18-19	Our People - ED&I , Gender Split	37
					Our Social Journey to Community	10-17	CFD- Metrics vs Targets - Our Colleagues	37
					Engagement	52-67	Section 172 - ED&I	42
					Board of Directors - Selected Area of	32-07	Stakeholder Engagement - Colleagues	44
					Oversight Table	72-73	Chairmans Guide to Governance - ED&I Policy	53
					Sustainability Commitments & Targets - Social		Directors Report - Equality & Diversity	68
					CFD - Metrics vs Targets - Our Colleagues	104-105	Directors Report - Equality & Diversity	00
					Materiality Issues Table	104-103		
					'			
	405-1	Diversity of governance	5, 8 , 10	6	Our Equality, Diversity & Inclusion Strategy	56-57	-	
		bodies & employees			Board of Directors	72-73		
	405-2	Ratio of basic salary &	5, 8 , 10	6	Our Equality, Diversity & Inclusion Strategy	56-57	Our People - Gender Split	24
		remuneration of women to			Social Performance - Gender M/F, Pay Gap,	102-103	CFD - Metrics - Social - Gender	36
		men			Ethnicity			
Non-	406	Management of	5, 8 , 16	6	SDG's Alignment - 6 Core SDG's - Goal 8	12-13	Chairmans Introduction to Governance - ED&I	53
discrimination	GRI 3-3	Material Topics			Our Equality, Diversity & Inclusion Strategy	56-57	Policy	
					Why It Matters & Ambition	57		
					CFD - Metrics vs Targets - Our Colleagues	104-105		
	406-1	Incidents of discrimination &	8	6	Business Ethics - Whistle Blowing	74-75	-	
		corrective actions taken			Governance - Whistle Blowing Incidents	102-103		
Child Labour	408	Management of Material	8	1, 2, 4	Materiality Results - Governance	16	HSS Modern Slavery Statement	Link
	GRI 3-3	Topics			Business Ethics - Colleague Risks Training &			
					Ambition	76		
	408-1	Operations & suppliers at	8	1, 2, 4	Engaging With Our Supply Chain & Partners	40-41	HSS Supplier Ethics & Conduct Policy	Link
		significant risk for incidents of			Sustainability Commitments & Targets -			
		child labour			Governance	78-79		
					Governance - Supply Chain Audits, Tiering			
					c/w ESG elements	102-103		

	Number	Disclosure	UN SDGs (Bold Core)	UN Global Compact Principles	Where to find it (where other documents are referenced <u>underlined)</u>		Where to find it (where other documents are referenced underlined)	
					2023 ESG Impact Report	Page	2023 Annual Report	Page
400: Social Performance (Cont.) (Cont.)	414 GRI 3-3	Management of Material Topics	8	2, 7	SDG's Alignment - Goal 8 Materiality & Stakeholder Engagement Sourcing & Increasing Access to Sustainable Products to Engaging with our Supply Chain	12-13 14-15	CEO's Statement - ESG Road Map Sustainability - Supplier Sustainability Rating CFD - Metrics - Governance - Supplier Audits	12 22 36
					Partners Why it Maters & Ambition Community Engagement	39-41 39 66-67		
Supplier Social Assessment	414-1	New suppliers that were screened using social criteria	8	2,7	SDG's Alignment - Goal 8 Engaging With Our Supply Chain & Partners Governance - Supply Chain Audits, Tiering c/w ESG elements	12-13 40-41 102-103	Environment - Customer Carbon Reporting Sustainability - Environment - Supplier Sustainability Rating Stakeholder Engagement - Suppliers	21 22 43
Public Policy	415 GRI 3-3	Management of Material Topics	16		-		Directors Statutory Disclosures - Political Donations	68
	415-1	Political contributions	16		-		Directors Statutory Disclosures - Political Donations	68
Customer H&S	416 GRI 3-3	Management of Material Topics	3		Message From our CEO - Our Values SDG's Alignment - 6 Core SDG's - Goal 3 Materiality & Stake Holder Engagement - Customers	5 12-13 14-16	Business At a Glance - Our Values Market Drivers - Health & Safety Legislation	7
	416-1	H&S Impacts Product-Service	3		Customer Safety	63	-	
	416-2	H&S Incidents Non-Compliance	3		Customer Safety	63	-	
Marketing & Labelling	417 GRI 3-3	Management of Material Topics	16		Vision, Values Purpose - "Customers"	5	Sustainability - Commitments - Governance	20
	417-3	Incidents of non-compliance concerning marketing Communications	12, 16		Business Ethics Data Ethics SV-PS-230a.3 - HSS Disclosure	74-75 76-77 108-109	No Incidents were recorded, or fines or penalties levied in regard to non-compliance of company marketing communications or product labelling during the 2023 reporting period	Declaration
Customer Privacy	418 GRI 3-3	Management of Material Topics		1	Board of Directors - committee oversight Data Ethics Materiality Issues Table SASB Metrics - Data Security	73 76-77 106 108-109	HSS Privacy Policy	Link
	418-1	Substantiated complaints concerning breaches of customer privacy & losses of customer data	16	1	Data Ethics SV-PS-230a.3 - HSS Disclosure	76-77 108-109	HSS Privacy Policy	Link
Additional Non-	-GRI Indic	ators						
GRI		onsumption & water val in water-stressed regions	12,13	8	Reducing Energy Consumption - Water Saving	33	Sustainability Commitments & Targets - Governance	20
Indicators	Absolute employm	number of colleagues in nent	3, 8		CFD- Metrics- Social	102-103	CFD- Metrics- Social	36
	Financia	l investment contribution		7	-		Key Performance Indicators-ROCE, Leverage, AEPS CEO-Statement-Strategic opex Investment Financial Review	5 11 38-41